

WELLINGTON COLLEGE

CASE STUDY

SECTOR: EDUCATION

INDUSTRY: SECONDARY SCHOOL / PUBLIC EDUCATION

BACKGROUND:

Wellington College is one of New Zealand's most well-regarded secondary schools, supported by over 160 teaching and non-teaching staff. With a almost 1800 students, the campus and diverse and busy. The school needed a reliable way to manage health and safety in real-time.

In 2017, Wellington College adopted GOSH, a digital health and safety system by Working Wise, after hearing strong recommendations from other schools using the platform. Since then, it has become a vital part of the school's health and safety processes.



THE CHALLENGE

Prior to adopting GOSH, Wellington College relied on manual processes and outdated systems that lacked the flexibility and real-time capability needed for a large and complex school environment. Staff often found it difficult to report incidents quickly, and many minor hazards went unrecorded due to the lack of a centralised, user-friendly system.

The school leadership team also faced challenges when it came to meeting reporting obligations. Creating clear, consistent reports for the Board of Trustees required time-consuming data collection, often involving disconnected spreadsheets or paper records. This process made it harder to spot trends, track incidents over time, or demonstrate the effectiveness of the school's health and safety strategy.

In addition to functionality, support was a key concern. Many of the systems on offer lacked the responsiveness and ongoing assistance the school needed from a vendor. While some cheaper software options existed, they didn't offer the comprehensive support, reporting capabilities, or reliability that Wellington College was looking for.

THE SOLUTION

Working Wise introduced the GOSH system as an all-in-one solution tailored to the needs of schools and educational organisations. The rollout involved installing the system on all staff computers, giving every member of the Wellington College team access to an intuitive dashboard that allowed them to report hazards and incidents within seconds. The accessibility of the app meant that it could be used across classrooms, offices, and remote areas of the campus—ensuring no issue was left unrecorded.

GOSH's most valuable feature quickly became its ability to capture and present real-time data. With visual tools like graphs, charts, and summary reports built into the system, staff and senior leadership could easily monitor trends, review incidents, and prepare board-ready documentation without manual effort. This dramatically reduced administration time and increased confidence in the accuracy and visibility of health and safety reporting. Perhaps most importantly, Working Wise offered consistent, professional support throughout. Whether it was a technical question, a system update, or a need for user training, the team was always available and easy to work with. For a busy school where time and trust are vital, this made all the difference.

THE RESULTS

Increased Staff Engagement

Staff are now far more proactive in reporting hazards because the system is easy to use and accessible on all devices.

Faster Hazard Response

Real-time reporting has drastically improved response times and reduced the chances of issues being overlooked.

Improved Health and Safety Culture

There's been a noticeable shift toward a culture of responsibility, with staff taking ownership of safety more

Clearer Board Reporting

Reports to the Board of Trustees are now backed by accurate data, clean visuals, and insightful summaries.

Reliable, Daily Use

GOSH is embedded in daily school operations, functioning smoothly and consistently across all departments.

Outstanding Support

The Working Wise team is known for quick, friendly service—giving the school confidence that help is always at hand.



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Our health and safety system has made our 160 staff members more proactive and aware. When they see a hazard, they are quick to report it because it's easy and they can do so within seconds... GOSH really is the best. It's absolutely good value for money!
– Wellington College

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Get in touch with Working Wise for Health and safety solutions

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